



Business Terms and Conditions

ILS refers to Inshape Leisure & Sport

Pricing

Prices charged will be those ruling at the time of dispatch. The prices shown are subject to stock availability and while every effort is made to supply goods at catalogue prices, the company reserves the right to change prices without prior notice. This includes any error or omission in the price or specification of a product.

VAT

All prices are subject to VAT, this will be shown separately on the invoice at the current rate.

Payment Terms

Settlement terms are 30 days on approved credit accounts. Non approved account orders are accepted on a payment per order basis, by which payment must be cleared before any goods are dispatched.

Carriage

Carriage will be charged at cost on all orders. For heavy or bulky items please contact our sales office for a quotation. Any delivery time stated by ILS is an estimate and does not qualify as a legally binding date / time. Delivery by third party companies may be subject to additional terms and conditions; ILS take no responsibility for any damage or loss which occurs as a result of their actions.

Defective Goods

If you receive damaged or defective products, these will be replaced whenever possible or a credit note may be issued to cover the cost of the goods purchased. Prior arrangements must be made with ILS before goods can be returned and must be within the limits outlined with the Claims section below. Please quote original invoice or purchase order number when making a claim.

Claims

Defective products, shortages and damages in transit must be declared to ourselves within 3 days of delivery date and confirmed in writing within 7 days of the same delivery date. Non delivery is to be declared within 7 days of an invoice or order confirmation date. If the customer fails to notify ILS within the specified timescales, ILS reserves the right without liability to reject any subsequent claims made after the required date.

Retention of Title

All goods remain the property of ILS until payment has been received in full. If a customer fails to pay for goods, ILS will be entitled to collect and repossess any products with outstanding payments and if necessary are entitled to enter any premises were the goods may be located.

All Contracts entered into by ILS and the Customer shall be governed in accordance with the Laws of the United Kingdom and Northern Ireland.